

CURRICULUM VITAE

- Family name:** Krylova
- First name(s):** Olena
- Date of birth:** 27 October 1973
- Nationality:** Swiss/ Ukrainian
- Civil status:** Married
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7. Education:

Institution	Years	Degree/ diploma obtained
Institute of Development Studies, Sussex University, UK	07/2020 – 07/2001	MA Governance and Development
Simferopol State University, Ukraine	08/1991 - 07/1996	MA Linguistics and Pedagogic

8. Language skills:

Language	Reading	Speaking	Writing
Russian	mother tongue		
Ukrainian	Excellent	Good	Excellent
English	Excellent	Excellent	Excellent
German	Excellent	Good	Good
Serbo-Croatian	Excellent	Good	Good
French	Basic	Basic	Basic

9. Membership in professional societies:

- IDS Alumni Association, Sussex University, UK

10. Other skills (e.g., computer literacy, etc.):

Microsoft Office internet-based research, social media, e-communication, training and conferencing tools, e-surveys. Strong skills in communication, teamwork, leading analytical work.

11. Key qualifications (relevant to the project):

- Good governance, decentralisation reforms and local governance capacity building
- Integration and community development
- Development project management
- Policy dialogue and policy advocacy
- Planning and management of sustainable municipal and regional development
- Knowledge management and analytical work
- Aid coordination systems

12. Countries and regions experience:

Country	Years
Ukraine	1995-2024
Moldova	2014-2024
Belarus	2012-2018
South Caucasus (Georgia, Armenia, Azerbaijan)	2006-2024
Central Asia (Tajikistan, Kyrgyzstan, Uzbekistan, Turkmenistan)	2005-2024
Balkans (Bosnia, Kosovo, Albania, Bulgaria)	2003-2019
Southeast Asia (Bangladesh, Nepal, Shri-Lanka)	2016-2023

13. Employment record:

Years	Agency	Position	Description
2024	Swiss Development Cooperation, Ukraine	Consultant	Facilitating the process of development and writing of the Swiss Country Strategy for Ukraine 2025-28.
2024	Swiss Red Cross, Ukraine	Facilitator	Facilitating the process of participatory development of the SRC Program for Ukraine 2025-28.
2004-2024	World Bank, Southeast Asia, Europe and Central Asia	Consultant/ Researcher	Supporting WB programs in Southeast Asia, Europe and Central Asia in mainstreaming citizen engagement and social accountability (advising, training). Contributing to the development of the WB corporate global Citizen Engagement Guidelines. Contributing to global knowledge management and research on citizen engagement in WB interventions. Supporting capacity building of PIUs and implementing agencies on governance and Citizen Engagement issues.
2023	UN OCHA Ukraine	Evaluator	Leading the participatory review of the 2022-23 international winterisation response and providing recommendations for the Winterisation Response Plan 2023-24.
2022	Economist Intelligence Unit, UK/ Ukraine	Researcher	Supporting the EIU in conducting situation assessment and analytical work in the preparation of the Ukraine Recovery Conference in Lugano 2022.
2012-2022	Swiss Development Cooperation and EU, Ukraine	Consultant	Evaluation and supporting planning of SDC-supported local governance projects in Ukraine. Supporting the Ministry of Regional Development of Ukraine in establishing and managing the Donor Board for decentralisation reform. Design of aid coordination system for the support of 21 national reforms related to the EU integration agenda.
2021	UNICEF, Ukraine	Consultant	Assessing project experience and compiling a Case Study on decentralised social services provision at the municipal level.
2018	UNDP, Ukraine	Team Leader	Leading the review of the UNDP Community Based Approach.

Years	Agency	Position	Description
2015	UNDP, Europe and CIS region	Evaluator	Evaluation of the UNDP Regional Program for Europe and CIS, responsible for the evaluation of the governance component of the program.
2010-2022	UNDP, Georgia	Consultant	Evaluation of the Kvemo-Kartli Regional and Local Development Program in Georgia. Research on citizen participation in public finance management. Trainer for the joint EU-UNDP Civil Society Support Program in Abkhazia and South Ossetia. Evaluation of the UNDP/UNICEF/UNHCR Horizons Program in Abkhazia.
2014	Swiss Development Cooperation, Kyrgyzstan	Team leader	Conceptualization of new ten years local governance project aiming at improving the system of public service provision at the municipal level.
2006	Intercooperation NGO, Kyrgyzstan, Kosovo Albania	Consultant/ Reviewer	Leading participatory project review of the Collective Forest Management program in Kyrgyzstan (focus on local governance, finance and policy advocacy). Review of Decentralisation and Local Governance Program in Albania. Review of local governance and municipal support program in Kosovo.
2006-2024	Bosnia Moldova	Backstopper	Backstopping municipal governance programs focus on water and sanitation.
2005-06	EU/ World Vision, Azerbaijan Georgia	Team Leader	Leading the assessment of EC Policy and Practices on Good Governance, Democracy and Human Rights in Azerbaijan and Georgia.
2021-22	Institute of Development Studies, Sussex University, UK	Research Fellow	Assisting the core research fellows in various evaluation and research activities, including review of recent research theories on collective action and groups formation in Eastern Europe, evaluation of UNRISD social policy transition program, assessment of government socio-economic development policies in Serbia.
2004-2007	Swiss Development Cooperation, BiH	Team Leader	Leading a participatory process for developing the SDC Good Governance Strategy 2004-2008 for BiH. Conducting local governance and decentralisation assessment. Conceptualization of joint UNDP/SDC/EU/SIDA local governance program for BiH.
2004	UNDP Tajikistan	Consultant	Evaluating, later supporting planning, implementation and M&E of local governance and community development programs. Supporting Ministry of Economy and Trade in developing and introducing national methodology for integrated district planning. Advising the Presidential administration WG on local development policy. Organisation of local governance study tour from Tajikistan to Switzerland. Conceptualising and backstopping Rural Growth Program 2010-12. Review of the UNDAF M&E in Tajikistan.

Years	Agency	Position	Description
2003-2010	Swiss Red Cross, BiH, Bulgaria, Armenia, Belarus, Kyrgyzstan, Romania, Moldova	Consultant	Backstopping support of various SRC programs in planning and implementation of programs related to health care and home care (in the governance component, policy advocacy and policy dialogue).
1999-2002	UNDP, BiH	Evaluator/Consultant	Evaluation and design of local governance and municipal development and recovery programs. Support of the development of the first UNIDAF for BiH.
1995-99	UNDP Ukraine	National Program Officer,	Supporting and later coordinating the governance component in the program of re-integration of previously deported people in municipalities of Crimea (focus on community development, reconciliation, reconstruction, social and economic development, accountable local government and community participation). Coordination of joint activities with OSCE, UNHCR, IOM, regional and national government.

14. Other relevant information (e.g., publications):

- EPF (2017) "Civil Society Engagement in Public Finance Management in Georgia". Georgia: Europe Partnership Foundation
- WB Nepal (2014) "Social Accountability for Better Education: Case Studies Series". Kathmandu: World Bank PRAN
- ANSA SAR (2011) "Guide to Citizen Participation in Budgeting in Bangladesh". Dhaka: Affiliated Network of Social Accountability in South Asian Region
- Krylova E. (2007) "Citizen Participation in Sub-national Budgeting". In Participatory Budgeting: Public Sector Governance and Accountability Series, edited by A. Shah. Washington: World Bank Institute, pp. 67-73
- Krylova E. (2006) European Commission: Policy and Practice on Governance and Democracy in Azerbaijan and Georgia. London: One World Action
- Krylova E. (2004). Democratic Governance in Multiethnic Communities of Bosnia and Herzegovina: The role of International Community. Budapest: OSI/ Local Governance Initiative
- Krylova E. (2004). "OSCE in Gorazde: Can Municipal Authorities Contribute to Local Multiethnic Security?". In N. Dmitrievic and P. Kovacs (ed) Managing Hatred and Distrust: The Prognoses for Post-Conflict Settlement in Multiethnic communities of former Yugoslavia. Budapest: Open Society Institute/ Local Governance Initiative, p. 21-40

REFERENCES

- Mrs. Nicole Ruder, Assistant Director General, Swiss Development Cooperation, Email: nicole.ruder@eda.admin.ch
- Mrs. Luiza Nora, Social Task Team Leader, World Bank, Washington, USA. Email: lnora@worldbank.org